

CHANDIDAS MAHAVIDYALAYA

A Govt. Aided Degree College Affiliated to the University of Burdwan.

UGC Accredited under section 2(f) & 12(B) [1979] * NAAC Accredited in 2016

KHUJUTIPARA □ Dist.- BIRBHUM □ WEST BENGAL □ INDIA-731215

www.chandidasmahavidyalaya.ac.in

☎ - 9474614644



cmahavidyalaya1972@gmail.com

☎ - 8371069569

Estd. - 1972

Ref. No.....

Sk. Ataur Rahman
Saptarshi Ghosh

Date.....

Agreement between

College-Chandidas Mahavidyalaya and D.S. Infotech For Annual Maintenance of college's Electronic Resources

Party-A

Party-B

Sk Ataur Rahman s/o-Late Sk. Hamider Rahaman
on behalf of Chandidas Mahavidyalaya

Saptarshi Ghosh s/o- Ganesh Ch. Ghosh
on behalf of D.S Infotech
Mudi Market, Bolpur, Pin-731204

Service Taker

Service Provider

This agreement executed on 08.07.2017 by and between Party-A, Sk. Ataur Rahaman, TIC of Chandidas Mahavidyalaya, referred to as customer/service taker in this agreement, and Saptarshi Ghosh, Proprietor of D.S. Infotech referred to as Service provider under the Terms and Conditions hereby agreed to by the parties:

Terms and Conditions

1. Purpose.

This document governs the maintenance of the customer's network which includes server, Desktop, Laptop and Printer (i.e all E devices).

Definitions.

- A. **Desktop Computer:** The workstation, monitor, keyboard, speakers and mouse.
- B. **Onsite:** The specific location at which the covered systems are installed.
- C. **Emergency Maintenance:** Unscheduled equipment maintenance that is requested immediately after the equipment experiences a malfunction within a 24 hour notice.
- D. **Device:** Examples of devices included but not limited to, Desktop Computers, Laptops, Tablets, Printers, Routers, Modems, Managed Switches, Scanners.
- E. **Server:** That installed in a central location of the library for files or programs and/or acts as a terminal.

2. Agreement Duration and Cost.

- A. This Agreement shall terminate 2 years -2017-18 and 2018-19 after agreement date. Next it may be extended on the basis of revised terms and agreement. The cost for this Service Agreement is calculated as follows Rs.100 a month per server and Rs.20 per month per device and will be paid in full for the year for all devices that are under the agreement.

Sk. Ataur Rahman
Saptarshi Ghosh

Sk. Anur Rahona
Saptarshi Ghosh

3. Service provider's responsibilities.

Extent of Coverage: This service agreement is structured to support servers, desktops, laptops, tablets, printers, and scanner under this contract. This contract is intended to maintain the existing e devices and does not include upgrading, adding, or replacing any devices. Hardware and other necessary materials for repairs are not included in this service contract, and will be billed separately to the Customer. Labour covered by this agreement includes all efforts required to correct equipment malfunctions that are due to software and configuration issues. Service will be rendered remotely or onsite unless it becomes necessary to remove the equipment or a portion thereof and therefore in the context of repair. In case of a hardware malfunction cost of repair will be estimated before servicing and will be billed only when repair is completed.

4. Customer-Specified Priority and response Time: If an equipment malfunction occurs, Service provider will schedule a technician at earliest convenience at an agreed upon date time and location.

- A. Coverage Period:** A tech will be available from 10:00 AM to 4:30 PM on all working days
- B. Replacement Parts/Components:** The Service provider shall be responsible for the acquisition of all replacement parts/components/materials required to complete a service task.

5. Customer's Responsibilities:

- A. Service Requests:** Customers will initiate service activity by placing a telephone call to the Service provider- Saptarshi Ghosh.
- B. Payment:** All payments will be paid in full for the year before the expiry of contract and throughout the contract period based upon mutual correspondence.
- C. For other payment:** Out of contract repairs will be paid on a as needed basis after the job is completed.

This agreement is made between the parties and it supersedes all prior understandings if any of the parties.

Sk. Anur Rahona
Saptarshi Ghosh



Saptarshi Ghosh
D.S. Infotech



Sk. Anur Rahona
Chandidas Mahavidyalaya
Principal
CHANDIDAS MAHAVIDYALAYA
P.O.-Khujutipara
Dist.-Birbhum

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on behalf of Chandidas Mahavidyalaya

Saptarshi Ghosh s/o- Ganesh Ch. Ghosh
on behalf of D.S Infotech
Mudi Market, Bolpur, Pin-731204

Service Taker

Service Provider

This agreement executed on 24.06.2019 by and between Party-A, Sk. Ataur Rahaman, Principal of Chandidas Mahavidyalaya, referred to as customer/service taker in this agreement, and Saptarshi Ghosh, Proprietor of D.S. Infotech referred to as Service provider under the Terms and Conditions hereby agreed to by the parties:

Terms and Conditions

1. Purpose.

This document governs the maintenance of the customer's network which includes server, Desktop, Laptop and Printer (i.e all E devices).

Definitions.

- Desktop Computer:** The workstation, monitor, keyboard, speakers and mouse.
- Onsite:** The specific location at which the covered systems are installed.
- Emergency Maintenance:** Unscheduled equipment maintenance that is requested immediately after the equipment experiences a malfunction within a 24 hour notice.
- Device:** Examples of devices included but not limited to, Desktop Computers, Laptops, Tablets, Printers, Routers, Modems, Managed Switches, Scanners.
- Server:** That installed in a central location of the library for files or programs and/or acts as a terminal.

2. Agreement Duration and Cost.

- This Agreement shall terminate 2 years -2019-20 and 2020-21 after agreement date. Next it may be extended on the basis of revised terms and agreement. The cost for this Service Agreement is calculated as follows Rs.150 a month per server and Rs.30 per month per device and will be paid in full for the year for all devices that are under the agreement.

3. Service provider's responsibilities.

Sk. Ataur Rahman
- Saptarshi Ghosh

Sk. Akhaur Rahman
- Saptarshi Ghosh

3. Service provider's responsibilities.

Extent of Coverage: This service agreement is structured to support servers, desktops, laptops, tablets, printers, and scanner under this contract. This contract is intended to maintain the existing e devices and does not include upgrading, adding, or replacing any devices. Hardware and other necessary materials for repairs are not included in this service contract, and will be billed separately to the Customer. Labour covered by this agreement includes all efforts required to correct equipment malfunctions that are due to software and configuration issues. Service will be rendered remotely or onsite unless it becomes necessary to remove the equipment or a portion thereof and therefore in the context of repair. In case of a hardware malfunction cost of repair will be estimated before servicing and will be billed only when repair is completed.

4. Customer-Specified Priority and response Time: If an equipment malfunction occurs, Service provider will schedule a technician at earliest convenience at an agreed upon date time and location.

- A. Coverage Period:** A tech will be available from 10:00 AM to 4:30 PM on all working days
- B. Replacement Parts/Components:** The Service provider shall be responsible for the acquisition of all replacement parts/components/materials required to complete a service task.

5. Customer's Responsibilities:

- A. Service Requests:** Customers will initiate service activity by placing a telephone call to the Service provider- **Saptarshi Ghosh**.
- B. Payment:** All payments will be paid in full for the year before the expiry of contract and throughout the contract period based upon mutual correspondence.
- C. For other payment:** Out of contract repairs will be paid on a as needed basis after the job is completed.

Sk. Akhaur Rahman
- Saptarshi Ghosh

This agreement is made between the parties and it supersedes all prior understandings if any of the parties.

Saptarshi Ghosh

D.S. Infotech



Sk. Akhaur Rahman

24.08.2017
Chandidas Mahavidyalaya



Principal
CHANDIDAS MAHAVIDYALAYA
P.O.-Khujutipara
Dist.-Birbhum

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on behalf of Chandidas Mahavidyalaya

Saptarshi Ghosh s/o- Ganesh Ch. Ghosh
on behalf of D.S Infotech
Mudi Market, Bolpur, Pin-731204

Service Taker

Service Provider

This agreement executed on 15.06.2021 by and between Party-A, Sk. Ataur Rahaman, Principal of Chandidas Mahavidyalaya, referred to as customer/service taker in this agreement, and Saptarshi Ghosh, Proprietor of D.S. Infotech referred to as Service provider under the Terms and Conditions hereby agreed to by the parties:

Terms and Conditions

1. Purpose.

This document governs the maintenance of the customer's network which includes server, Desktop, Laptop and Printer (i.e all E devices).

Definitions.

- Desktop Computer:** The workstation, monitor, keyboard, speakers and mouse.
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- Device:** Examples of devices included but not limited to, Desktop Computers, Laptops, Tablets, Printers, Routers, Modems, Managed Switches, Scanners.
- Server:** That installed in a central location of the library for files or programs and/or acts as a terminal.

2. Agreement Duration and Cost.

- This Agreement shall terminate 2 years -2021-22 and 2022-23 after agreement date. Next it may be extended on the basis of revised terms and agreement. The cost for this Service Agreement is calculated as follows Rs.200 per month per server and Rs.50 per month per device and will be paid in full for the year for all devices that are under the agreement.

Sk. Ataur Rahman
Saptarshi Ghosh

3. Service provider's responsibilities.

Extent of Coverage: This service agreement is structured to support servers, desktops, laptops, tablets, printers, and scanner under this contract. This contract is intended to maintain the existing e devices and does not include upgrading, adding, or replacing any devices. Hardware and other necessary materials for repairs are not included in this service contract, and will be billed separately to the Customer. Labour covered by this agreement includes all efforts required to correct equipment malfunctions that are due to software and configuration issues. Service will be rendered remotely or onsite unless it becomes necessary to remove the equipment or a portion thereof and therefore in the context of repair. In case of a hardware malfunction cost of repair will be estimated before servicing and will be billed only when repair is completed.

4. Customer-Specified Priority and response Time: If an equipment malfunction occurs, Service provider will schedule a technician at earliest convenience at an agreed upon date time and location.

- A. **Coverage Period:** A tech will be available from 10:00 AM to 4:30 PM on all working days
- B. **Replacement Parts/Components:** The Service provider shall be responsible for the acquisition of all replacement parts/components/materials required to complete a service task.

5. Customer's Responsibilities:

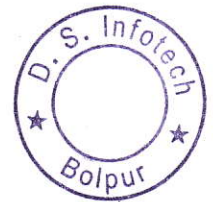
- A. **Service Requests:** Customers will initiate service activity by placing a telephone call to the Service provider- **Saptarshi Ghosh**.
- B. **Payment:** All payments will be paid in full for the year before the expiry of contract and throughout the contract period based upon mutual correspondence.
- C. **For other payment:** Out of contract repairs will be paid on a as needed basis after the job is completed.

This agreement is made between the parties and it supersedes all prior understandings if any of the parties.

Dr. Akash Kumar
- Saptarshi Ghosh



Saptarshi Ghosh
D.S. Infotech



Dr. Akash Kumar
Chandidas Mahavidyalaya

Principal
CHANDIDAS MAHAVIDYALAYA
P.O.-Khujutipara
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